

MILLBROOK COUNTRY CLUB MEMBERSHIP BENEFITS





Millbrook Country Club provides a host of benefits and privileges as well as access to both exclusive golf and lifestyle events and experiences each season for all the membership community to enjoy.

GOLF

- Exclusive member-only 18-hole golf course.
- Exclusive member-only area at the Millbrook driving range.
- Exclusive member-only events and experiences.
- Complimentary green fees & Millbrook Driving Range access.
- 2 official club days on Tuesdays & Fridays.
- 2 complimentary buckets of range balls at the Millbrook Driving Range, per day, per eligible member..
- Annual allocation of 10 x complimentary 18-hole green fees for extended family, friends and/or guests.
- Members can host guests on the exclusive members course (maximum of three guests at a time).
- Cart hire available at a discounted rate when playing the Remarkables Course.
- Complimentary use of golf trundler and changing rooms. Complimentary use of a golf cart when playing the Coronet Course (where available).
- 10% discount on all retail purchases at the Golf Shop.
- Complimentary member coaching clinics.
- Bag Storage is available.
- Access to Millbrook online golf bookings for all non-member event tee times.
- Sister Club arrangements: Clearwater Resort Christchurch, Noosa Springs & Sanctuary Cove in Queensland, Laguna Golf & Country Club in Singapore and Peninsula Kingswood in Victoria.
- Complimentary golf carts for members on club days where available.

HEALTH & FITNESS

- Complimentary year-round access to the indoor lap pool, sauna, outdoor hot pools, tennis courts & exercise classes.
- Annual allocation of 25 complimentary day passes for extended family, friends or guests.
- 10% discount on retail purchases at the Health & Fitness Centre.
- Bike hire is available at a cost by contacting our Reception or Concierge teams.

ACCOMMODATION

- Members receive a preferential 25% discount off Millbrook's rate of the day when booking their own stay at Millbrook.
- Access to book and use Millbrook Hotel concierge and tour services.

FOOD & BEVERAGE

- 20% discount at all food and beverage outlets at Millbrook, for groups of up to 6 diners, including Room Service.
- Sunday Cellar Nights at the Millhouse Restaurant available every Sunday, bring your own wine at \$40 per bottle corkage.

THE SPA

- 10% discount on all retail purchases and treatments at The Spa at Millbrook.

MEMBERS GUEST PASSES

Annual allocation of 5 Member Guest passes, designed for unaccompanied guests to enjoy preferential discounts at Millbrook Country Club when staying in-house or visiting the resort. For membership guest rate details, please enquire at the Golf Shop.

- Discounted green fees when playing Remarkables and Coronet Courses.
- Member guest rates for golf cart and club hire.
- A preferential 15% discount off Millbrook's published accommodation rates.
- 10% discount at all food and beverage outlets at Millbrook, for groups of up to 6 diners, including Room Service.
- Complimentary access to the Health & Fitness Centre.
- 10% discount on all retail purchases and treatments at The Spa at Millbrook.

TRANSPORT

Please note transport is to and from Reception only.

- Millbrook offers a Hotel shuttle service for in-house guests which members staying in-house and owners can use.
- Complimentary Hotel shuttle services are available to central Queenstown, operating on a timetable and for Arrowtown, operating on-demand.
- Millbrook airport shuttles are also available via the Hotel with a Millbrook property pick up and drop off service at a cost.
- Please enquire about our preferential rates with local taxi services for any other door-to-door services (including airport transfers)
- Group transport options are available on request.

MILLBROOK COUNTRY CLUB TERMS & CONDITIONS

All Millbrook Country Club benefits, terms & conditions are subject to change, including annual dues payable each year.

MEMBERS DIGITAL ID

- The digital ID issued as part of your membership is strictly for your use only. It is a breach of your membership to share this with any other person. Similarly, for any digital Member Guest Passes/QR codes.

GENERAL

- The membership year runs from 1 October to 30 September annually.
- Family memberships & fees cover husband/wife and spouse/partner and all children until they are aged 27 at the commencement of a new membership year. If they turn 27 during a new membership year, they are eligible up until 30 September of that year.
- Membership is a separate financial transaction to any property purchase. It is a pre-requisite to ownership and can continue after any property sale, so long as annual dues are paid.
- There is a one-off, non-refundable, non-transferrable application fee payable for each new family membership at the time of joining. For all current application and annual due fee information, please contact Membership Services.
- Children of members aged 27 or over are no longer eligible to receive membership privileges, unless as an Individual Youth Extension Member, Next Generation Member or as a Member Guest.
- Members are required to present their digital ID when at Millbrook and are required to sight and sign all dockets.
- All member benefits and member guest privileges are non-transferrable.
- All Member Guest Passes must be pre-arranged by contacting Membership Services in advance of guest arrival(s).
- Members can enjoy 10% discount on redemption of any Millbrook Gift Cards (not purchase) at the Resort.
- Member discounts cannot be used or combined with any promotions and/or special offers at Millbrook.
- All dogs must be on a lead at all times when on Resort grounds, are not permitted at rental properties in the Millbrook rental programme and all member events are pet-free unless otherwise advised.
- The speed limit on all Resort roads at all times is 30km per hour.

GOLF

- All members are required to book a tee time either online or with the Golf Shop. Please check in on arrival before playing on any golf course at Millbrook Resort.
- Annual allocation of each family membership's Driving Range practise fobs are issued at the time of joining with the family allocation loaded on to the main member's and partner/spouse's fob.
- Replacement or additional Driving Range fobs for members are \$20 per fob.
- Bag Storage is available at the annual fee of \$230 per year/ bag subject to availability. Golf carts are complimentary on the Remarkables Course during major club days at Millbrook's discretion.
- All members are required to declare if they are using a Millbrook golf cart or their own cart during club days. Millbrook will then allocate players accordingly to spare seats available in both Millbrook and personal golf carts. A guest of a member is eligible to play golf (either using a complimentary pass or via a Member Guest Pass) a maximum of 5 times each season on any Millbrook golf course and this will be strictly enforced.

- Members are required to host guests booked to play with them on the members course and at all times during the round. All guests of members remain the responsibility of the hosting member whilst at Millbrook, for all conduct and any charges as a result.
- Please ensure you confirm in advance, the names of those authorised to use any complimentary golf rounds, to avoid any inconvenience and to protect this privilege. Please also note these are non-transferrable to another membership.
- Children under the age of 15 must be accompanied on the golf course, unless they hold a valid handicap or by prior arrangement with the Golf Shop.
- Children under the age of 16 or without a current drivers licence are not allowed access or use of golf carts at Millbrook at any time.
- The ownership and use of private golf carts is governed by the Millbrook Golf Cart Policy.
- The use and ownership of private carts is a privilege limited to Millbrook residential owners only. They are required to enter into and adhere to the terms of Millbrook's Golf Cart Licence Agreement, which is available online or by contacting Membership Services.
- A golf cart fee will be charged to all private cart owners which will include the issue of unique cart identification stickers. Non-registered carts will not be permitted on Millbrook's golf courses and trails network.
- Members must be present when hosting guests on the members-only course.

Please contact golf.shop@millbrook.co.nz or call +64 3 441 7010 for all golf-related enquires or queries.

ACCOMMODATION

- Reservations are essential and subject to availability.
- Member discounts exclude Luxury Retreats, packages, promotions, etc.

Please contact reservations@millbrook.co.nz or call Toll Free NZ: 0800 800 604 / Australia 1 800 450 626 via + 64 3 441 7000 for all reservations.

TRANSPORT

Please note transport is to and from Reception only.

- All Millbrook hotel shuttles are subject to availability.
- All Queenstown complimentary shuttles require confirmed bookings.
- All airport shuttles must be booked in advance and confirmed via Reception/ Concierge Services.
- Please note no-shows for airport shuttles will incur full charges (either to/from or return).
- Transport for larger member groups must be booked and confirmed in advance with additional costs applicable.

Please contact concierge@millbrook.co.nz or call Toll Free NZ: 0800 800 604 for all shuttle bookings terms and timetable and enquiries.

FOOD & BEVERAGE

- Members must be present when any discounted purchases are being charged to the member account/paid and this includes Room Service.
- Member discount cannot be used in conjunction with any other promotion operating in Millbrook restaurants and outlets at the same time, individual functions and special events.
- Reservations essential at all Millbrook restaurants and outlets.
- Sunday Cellar Nights at The Millhouse Restaurant at \$40 per bottle of wine are for dinner only and only available at this outlet and on Sundays. Please advise at the time of booking that you will be bringing a bottle(s) of wine.
- Members are required to accompany any guests when using the Members Lounge and all access is subject to availability.

Please contact front.desk@millbrook.co.nz or call Toll Free NZ: 0800 800 604 for all restaurant bookings and enquiries.

HEALTH & FITNESS

- Please check with the Health & Fitness team regarding the Centre's rules around child and youth access to the pools, gym and use of equipment.
- Please ensure you confirm in advance, the names of those authorised to use any complimentary passes, to avoid any inconvenience and to protect this privilege.

Please contact health.fitness@millbrook.co.nz or call +64 3 441 7014 for any further information or queries.

THE SPA

- Please note that member discounts cannot be used or combined with any special Spa offers.
- Please note that a cancellation fee will apply for any bookings not cancelled within 24 hours' of scheduled appointments.

Please contact thespa@millbrook.co.nz or call +64 3 441 7017 for all bookings and enquiries, including any current promotions.

MEMBERS GUEST PRIVILEGES

- Each family membership (as opposed to each member of the family membership) receives an annual allocation of 10 complimentary golf rounds and 25 complimentary Health & Fitness passes, together with 5 Member Guest Passes each membership year (1 October–30 September).
- Members are responsible for all of their guest charges, conduct and must accompany guests when they participate in any official club or member events.
- Member Guest privileges cannot be rolled over, if they remain unused by 30 September annually.
- All Member Guest Privileges are electronically issued, redeemed and managed by Membership Services each membership year and must be authorised in advance.

MEMBERS GUEST PASSES

- Required to be requested and authorised in advance of any guest arrivals with Membership Services, are valid for a maximum of 2 weeks from the date of issue per pass. Please contact lindsay.donoghue@millbrook.co.nz
- Any charges and/or outstanding charges or accounts as part of a Members Guest Pass is the responsibility of the hosting/authorising member.
- Member Guest Pass holders (unaccompanied guests) cannot participate in Member Golf Club Days or access the Members Lounge.
- Member Guest Pass hotel discount excludes Luxury Retreats, packages promotions, etc.
- Member Guest Pass golf discounts and access are subject to availability.

YOUR MILLBROOK COUNTRY CLUB CONTACTS

MEMBERSHIP SERVICES MANAGER

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MEMBERSHIP COORDINATOR

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COUNTRY CLUB